This sample report shows details for 1 of 4 tasks.
When you conduct a usability study for your prototypes, the reports can viewed directly in your personal or group workspace.

Results overview
Study results are updated in real time, as soon as a participant completes a task.

Accomplished by
No. of participants who achieved the task goal vs. total no. of participants

Time
Time taken to complete a task, reported as an average for all participants.

What to look for?
Ideally, all participants should be able to complete the task goal, or reach the last step of the task flow, without assistance.

In this example, only 9 of 11 people were able to complete task 1. So this is the task we need to inspect in more detail. See next page for task 1 details.
### Task 1 details

Send James the MARKETING ACTION 2016.xls spreadsheet.

#### Accomplished by

A check indicates that a participant completed the task without any guidance.

- **p1**
  - Accomplished by
  - GUIDANCE (1)
  - Click on the participant ID to exclude them from study calculations.

#### Recorded number of steps (Rec.) vs. actual

Shows the number of steps or interactions attempted by each participant as they try to complete the task.

The no. of steps are marked in red when it exceeds the expected number of steps. For example p1 needed 28 steps to complete the task. Click the step count to launch the click-map report.

#### What to look for?

Anything marked in red is a leading indicator for potential issues. For example, if the average time required is shown in red, it implies that the participant took longer than average.
Click-Map report for Task 1

Task 1: Send the marketing action plan spreadsheet to your team

Start

The placement of the markers indicate participants were more inclined to browse for the file than trying to search. The expected interaction was to search.

Step 1 of 10

Once they reached step 2, there was no confusion about where they had to tap/click. This is evident from the tight clustering of blue interaction markers.

Step 2 of 10

The task required participants to find a spreadsheet. However, instead of using the filter, participants managed to locate the file by scrolling. It's marked in red because that interaction was not designed in the prototype.
Video Player (Task 1 - participant 1)

- Add & Manage comments added to the video
- Switch tasks
- Jump directly to interesting events
- Switch participants

Task 1
Send James the MARKETING ACTION 2016.xls spreadsheet.

Comments for task 1 - P1 (1)

Post as George A.

George A.
2 minutes ago

The user expected the document to be available under locations.

Delete  Reply