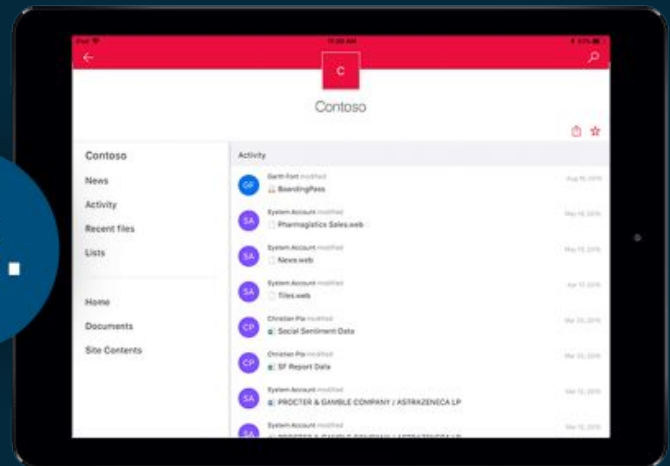# Choosing the Right Mobile Collaboration Solution

SharePlus
Infragistics SharePlus Enterprise

VS.

SharePoint
Microsoft SharePoint iOS App

A comparison between the Microsoft SharePoint mobile app and Infragistics SharePlus

Organizations that implement robust mobility solutions can transform mobile teams and gain a strategic and competitive advantage. This transformation hinges on both the end user adoption of the mobility solution and the promise of productivity that the solution offers. Let's explore how selecting the right mobility solution can successfully reshape your business teams and compare two mobile solutions: Microsoft's SharePoint mobile app and the Infragistics' SharePlus app.

The Transformational Power of Mobile Collaboration

According to a study from Strategy Analytics, by 2022 about 42.5% of the global workforce will be mobile. Modern businesses strive to enable these modern workers by moving to paperless and mobile solutions to sustain the speed at which organizations need to conduct work. That's why 81% of CEOs see mobile technologies as being strategically important for customer engagement and service delivery and are searching for a silver bullet mobile solution.

81%
of CEOs see mobile technologies as being strategically important
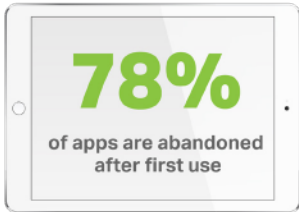
42.5%
By 2022 about 42.5% of the global workforce will be mobile

The Importance of Deploying the Right Mobile Solution

To empower mobile teams, the solution needs to deliver on the promises of instant information access and the ability to capture and share information on the go. Making the right content readily at the fingertips of mobile workers helps close deals on the spot, resolve customer issues in the moment and keeps work flowing in the field. Collecting and sharing data in the field eliminates redundant data entry and streamlines company workflows.

78%
of apps are abandoned
after first use

Unfortunately, more than 78 percent of apps are abandoned after first use, with end user resistance being the main reason why many enterprise mobility initiatives stall. The sources of this resistance stem from a poor user experience combined with the application's failure to deliver on the mobility promises.

Microsoft recognized the need to support the transformation of mobile teams and released its SharePoint 2016 mobile app; making it available for anyone who already has invested in SharePoint. But, a free solution isn't always the right solution. Customer reviews of the SharePoint mobile app indicate the product may not meet enterprise needs.

Infragistics SharePlus Enterprise is another mobile collaboration solution built for the specific purpose of transforming how mobile teams work. Let's take a closer look at what some customers are saying about the SharePoint mobile application and compare it with SharePlus Enterprise to understand what makes a mobile solution Enterprise-ready and truly transformational for mobile teams.

Your Checklist for Choosing the Best Mobility Solution

For businesses that have large field sales, field service or mobile project management teams, deploying the right mobile collaboration app drives business transformation and competitive advantage. Here's a checklist to help you choose the best solution to empower your mobile teams.

✔ **Simple** User experience

✔ **Customizable** Mobile Workspaces

✔ **Transformational** data capture and share capabilities

✔ **Open** integration with leading file providers

✔ **Manageable** configuration and deployment capabilities

✔ **Powerful** additional functionality that increase end user productivity

Get a demo or free trial of SharePlus

Simple: The One App vs. Two Apps User Experience
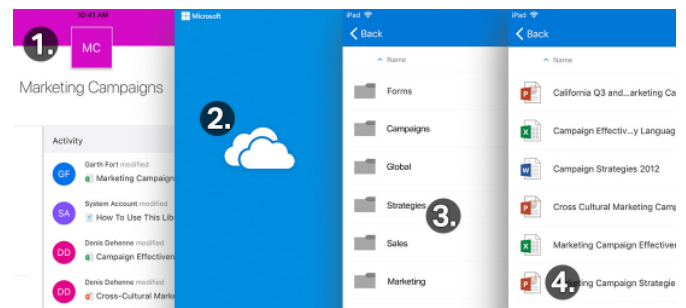
✓ SharePlus

The SharePlus solution has been designed with simplicity in mind, providing one place and one simple and easy experience for mobile users to quickly find and access the files they need. The SharePlus environment is fully integrated with SharePoint with no back and forth switch back between applications, allowing a user to find their relevant data with a few clicks with no worry about how the data might be displayed.

SharePlus™
Infragistics SharePlus Enterprise

SharePoint

Microsoft has taken a multiple app approach to mobile file access. To access any files offline and online files located in other locations beyond favorites or recents, the user is pushed from SharePoint to OneDrive. This requires the user to download, manage and navigate between two apps. For the user, this creates a dissonant experience, with two incongruous looks and feels. This two-application experience leads to frustration and to low adoption rates for teams, as most users expect a fully integrated, one-stop solution.
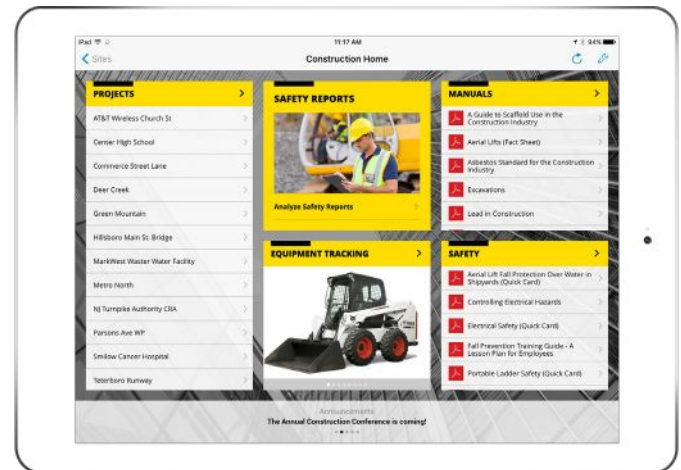

> **"** I had high expectations for the app until I had a hard time getting to what I wanted. Keep getting annoying prompts for OneDrive to handle files. Not deploying this company wide until a myriad of items get fixed.

SharePoint
Microsoft SharePoint iOS App

Customizable: Mobile Workspaces

✔ SharePlus

SharePlus has also taken the concept of simplifying navigation to the next level with additional functionality that enables organizations to fully configure custom mobile workspaces and provide end users with curated content experiences. These mobile workspaces can be specifically tailored to meet mobile team needs providing one tap access to content. They are deployed using templates with no coding required to ensure deployment is also simple and near instantaneous.

SharePlus™

Infragistics SharePlus Enterprise

Transformational: Capturing and Sharing Data On-the-Go

True competitive advantages are gained by enabling mobile teams to collect and share data while in the field. Construction site managers, for example, can electronically submit project checklists and document jobsite progress along with posted photos. Drivers working for transportation and distribution companies can capture inventory status complete with photos, timestamp, all GPS data from the road, and then instantly send this information back to the office. Field sales reps can also capture customer data to resolve customer issues to make the sale at customer locations.
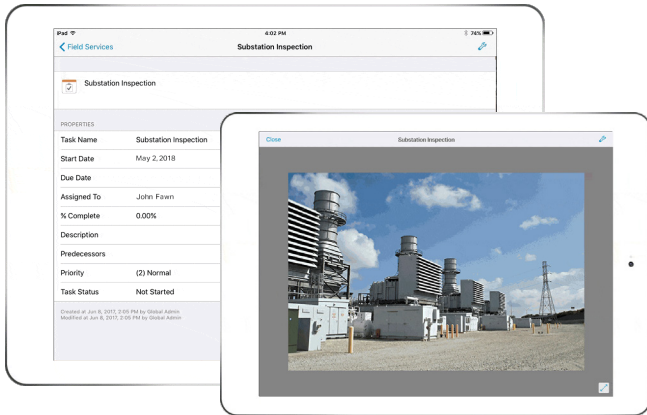
✔ SharePlus

SharePlus enables mobile teams to use native views to capture data into SharePoint lists and instantly share it with the main office. This onsite data collection and sharing capability is available with or without network connectivity. The SharePlus app also perfectly integrates with the mobile device's unique features, including the GPS tracker and camera. This allows users to post and to share photos and GPS information along with the collected data to keep their projects moving on time and on budget.

SharePoint

The SharePoint mobile app cannot provide this transformational functionality. It displays only the default view and does not support any of the SharePoint views or meta data that have been created for curating content or capturing data into SharePoint lists. Any investment in view or list creation can't be leveraged on mobile devices because of this limitation, and it is impossible for mobile users to capture and to share data from the field when offline.

SharePlus

SharePlus customized mobile workspaces also provide mobile teams with one tap access to the documents and list items to dramatically simplify mobile user navigation to data entry screens.

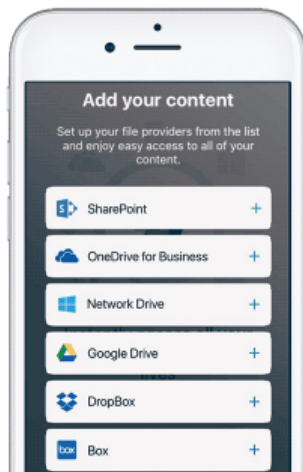**SharePlus**
Infragistics SharePlus Enterprise

SharePoint

SharePoint
Microsoft SharePoint iOS App

Open: Integration with Leading File Providers

SharePlus

SharePlus has been designed with openness in mind and works seamlessly with all leading file-hosting sites and popular mobile device management systems - including Google Drive, Dropbox, Box, and OneDrive. This gives companies and mobile teams the freedom and flexibility to access and work with content no matter where it lives.

SharePlus
Infragistics SharePlus Enterprise

SharePoint

SharePoint's homogenous environment relegates the user to a cloud-based experience with OneDrive only. While this is helpful if your business already runs with SharePoint or OneDrive, this becomes difficult for those who are looking to adopt a mobile solution but have a different file-hosting sites. These businesses would need to migrate their data from their original file-hosting sites.

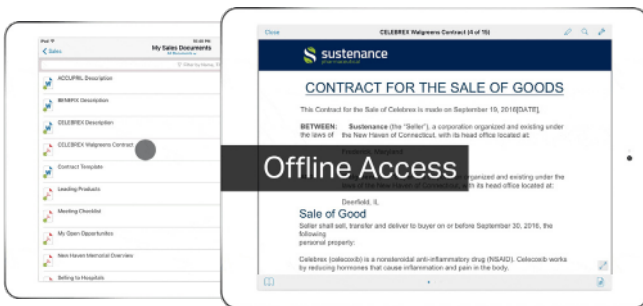**SharePoint**
Microsoft SharePoint iOS App

Powerful: Additional Functionality that Increases Mobile Team Productivity

Automated Offline Sync

Mobile teams don't always know ahead of time if they'll be in an offline environment let alone what specific files they will need to access while offline. Having an Enterprise-ready solution means ensuring that the solution anywhere and anytime access to a mobile team's important data.
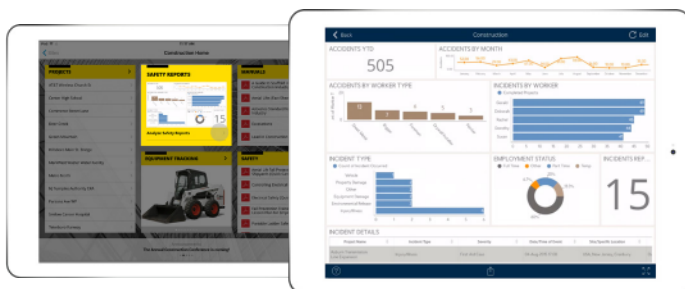
✔ SharePlus

SharePlus enables administrators to centrally batch download and automatically sync files for mobile teams. This takes all of the end user guesswork out of what files they will need and there is no need for mobile teams to think about this ahead of time. The latest version is just always there for mobile teams to access and do their jobs.

SharePlus™
Infragistics SharePlus Enterprise

SharePoint

The SharePoint mobile application requires teams to know in advance what files they would need to access prior to going out into the field, and then requires end users to proactively download files one at a time while they are online and connected. This is a lot to ask of mobile teams and inevitably leads to the inability to access content to make the sale, solve a customer issue, or keep work flowing in the field.
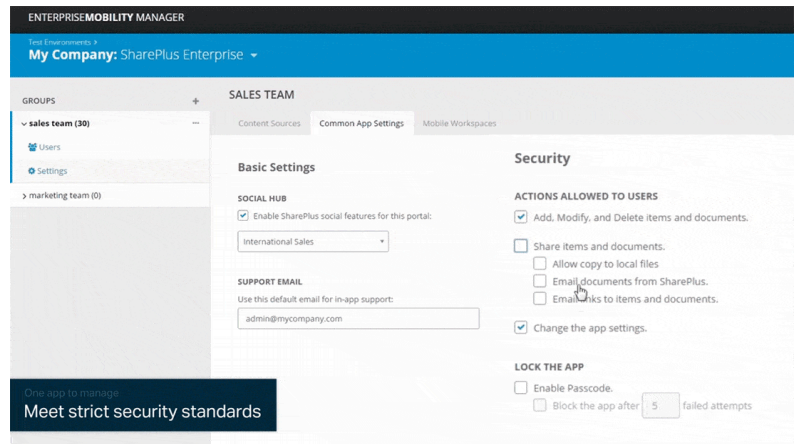

> **"** ...The apps on other eco systems have more functionality.

SharePoint
Microsoft SharePoint iOS App

Enabling Data Driven Teams

A key to transforming mobile teams and drive competitive advantage is to enable them to make better decisions on the spot. SharePlus empowers mobile workers create and share data visualizations right within the app to help them gain insights and better analyze the data they have at hand. Using data to make better decisions can resolve customer issues in the moment and can dramatically increase customer response times.

SharePlus™
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Managable: One App to Manage

✔ SharePlus

What also makes an app enterprise ready is the ability to centrally manage and deploy it. SharePlus comes with a single administration tool to centrally provision users, enable quick mobile solution configuration. IT administrators can quickly and easily create and deploy custom mobile workspaces without code using mobile workspace templates. SharePlus also integrates with leading MDM providers, including Airwatch, MobileIron, and Citrix to ensure secure data access and to reduce deployment risk.

Infragistics SharePlus Enterprise

Compare for Yourself

Providing a transformative solution for your mobile teams requires a thorough evaluation of the available alternatives available to ensure successful IT deployment and subsequent adoption by your end users. The SharePlus solution option delivers on the mobility promise and is designed with the user experience in mind to facilitate mobile user adoptability.

If you're interested in evaluating SharePlus as one of these solutions and further exploring the benefits it offers to your mobile teams, be sure to **schedule a demo or get a free trial**.